

# Sample Monthly Maintenance

Executive Summary Report

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For **all machines** in the group **business**

For data collected in the last **30 days**

Client Information		Network Health Score	
Contact Person		Patch Score	100% * 1/9
IT Manager		OS Score	100% * 1/9
Servers Managed	8	Disk Score	85% * 1/9
Workstations Managed	23	Ticket Score	100% * 1/9
Total Systems Managed	31	Event Log Score	99% * 1/9
<b>System Activity Last 30 Days</b>		Backup Score	100% * 1/9
Audits Completed	739	Alarm Score	91% * 1/9
Backups Completed	30	Endpoint Score	92% * 1/9
<b>Ticket Status</b>		Wrk Uptime Score	98.2% * 1/9
Tickets Created Last 30 Days	10	Srv Uptime Score	99.7% * 1/9
Total Tickets Past Due	0	<b>99%</b>	
Tickets Closed Last 30 Days	10		
<b>Endpoint Security Last 30 Days</b>		Operating Systems	
Threats Detected	18		
Threats Cleaned	18	<b>Patch Status</b> Patch Approval Policy Applied 	
Threats Restored	18		
Threats Deleted	18		
Threats Quarantined	18		
Threats Failed to Clean	0		
Threats Failed to Restore	0		
Threats Failed to Delete	0		
Threats Failed to Quarantine	0		
Threats With No Action	0		
Threats Action Pending	0		
Scans Completed	150		
Updates Performed	78		
Machines with KES installed	31		
<b>Disk Space Used</b>		<b>Patch Scans Completed</b> 285 <b>Patches Installed</b> 87	
Server Uptime		Alarm Notifications	
Machine ID	% Uptime	<b>License Summary</b> <b>Servers</b>	
SRV1.business	99.54%	Alert Event Log	3
SRV2.business	100%	Alert Agent Offline	1
SRV3.business	100%	Alert Agent Online	1
VSRV4.business	100%	Agent Sel C BK-Free Space on Drive C	4
VSRV5.business	100%	Agent Sel C BK-Windows Server Health	472
VSRV6.business	100%	No SNMP Alarms Found	0
VSRV7.business	100%	No System Check Alarms Found	0
VSRV8.business	100%	No Log Parser Alarms Found	0
PC1.business	100%	<b>Windows</b> Server R2 Standard Edition Service Pack 2 Build 3790 3	
PC2.business	100%		

PC3.business	100%
PC4.business	99.66%
PC5.business	100%
PC6.business	100%
PC7.business	100%
PC8.business	100%
PC9.business	100%
PC10.business	100%
PC11.business	100%
PC12.business	99%
PC13.business	100%
PC14.business	100%
PC15.business	100%
PC16.business	99%
PC17.business	100%
PC18.business	100%
PC19.business	100%
PC20.business	100%
PC21.business	100%
PC22.business	100%
PC23.business	100%

Windows 2003	Server Standard Edition Service Pack 2 Build 3790	5
Total		8

Workstations		
Windows 7	Ultimate x64 Edition Build 7600	1
Windows XP	Professional Edition Service Pack 2 Build 2600	3
Windows XP	Professional Edition Service Pack 3 Build 2600	19
Total		23

Microsoft Office Licenses	
Office 2007	16
Office 2003	7
Office XP	0
Office 2000	0
Office 97	0
Total	23