



EC Group

a division of Electronic City, Inc.

DOES YOUR IT SOLUTION PROVIDER DO ALL THIS?

SPAM

It is estimated that 95% of all email is considered spam. How much productivity is lost by your employees dealing with spam?

WEB MONITORING

Cyberslacking in the workplace can lead to productivity loss, financial loss and legal liability. The average employee spends 2.5 hours per day cyberslacking.

VIRUS PROTECTION

Experts say that approximately 200 new computer viruses get introduced to the internet every month.

DISASTER PREVENTION

How long would your business survive without a server, a workstation, data, phones or line of business application?

IT BUDGET

Do you know how much you're REALLY spending on IT? We can help you identify leaks in your IT budget and stop them.

CALL US TODAY!

520.622.1173

FLAT RATE IT SERVICES

- Support & Maintain Your Entire Organization Remotely
- Unlimited Phone Support
- Remote Assistance
- Onsite Support
- State of the Art Trouble Ticketing System
- Automated Escalation Process
- Parts & Labor for Workstation & Server Repair

MANAGED SERVICES

- 24x7x365 Network Monitoring
- Over 250 Events/Services Monitored
- Critical Services Automatically Restarted
- Immediate Alerting
- Automated Trouble-Ticket Generation
- Anti-Virus & Spyware Updates
- Email Archiving & SPAM
- Patch Management
- Automated Escalation Process
- Proactive & Well Planned Services
- Monthly Reports of Work Performed
- Network Health Reports
- Remote "Log Me In"
- 24x7 Helpdesk

VENDOR MANAGEMENT

- Manage All Vendor Relationships
- Phone & Internet Service Providers
- Copiers
- Telco
- Faxes
- Scanners
- Web Site Designer & Hosting Company
- Proprietary Software Applications

PROFESSIONAL SERVICES

- Technology Solution Design & Development
- Proof of Concept Lab Testing
- Onsite Implementation
- Website Hosting & Statistics
- Website Lead Generation
- SEO (Search Engine Optimization)
- CIO Services
- Disaster Recovery Planning & Response
- Offsite Backup
- Project Management
- Rental Equipment & Training Facilities
- Yearly Audits of Office Equipment, Telco and Internet Provider Agreements
- Office Equipment Supplies

COMPLETE HARDWARE SOLUTIONS

- Custom Servers & Workstations
- Network Printers, Switches, Routers
- Parts & Labor for Life of the Agreement
- New Workstation every 3 Years
- New Servers every 4 Years or as Required by Application



4555 E. Broadway Blvd. Tucson, AZ 85711

Ph: 520.622.1173

Fax: 520.628.1214

Making Technology Make Sense

Hardware, Service and Support for more than 35 Years



EC Group

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TECHNICAL SUPPORT

Our friendly local technical staff is ready to assist you.

OFFICE RELOCATIONS

Moving into a new facility? Our management and staff have completed hundreds of office relocations.

OFFICE EQUIPMENT

Do you know how much you're REALLY paying for your office equipment and supplies?

OFFICE EQUIPMENT SUPPLIES

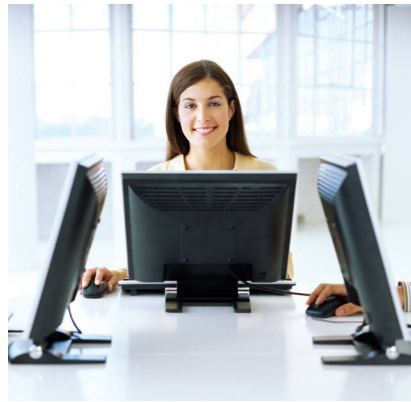
Would you like to save 30%-60% on your office equipment supplies? Our easy to use process allows one click ordering!

TURNKEY SOLUTIONS

Starting a new business? Our management and staff can design and implement your entire IT infrastructure from start to finish.

For more information on any of our products or services please visit us on the Web at:

www.ecgrp.com



Simple Solutions for a Complex World

EC Group provides affordable, expert computer network support and copier / printer / fax services to small and medium businesses in Southern Arizona. We can help you upgrade your current network, computers, copiers, fax or printers.

We Help Businesses Just Like Yours

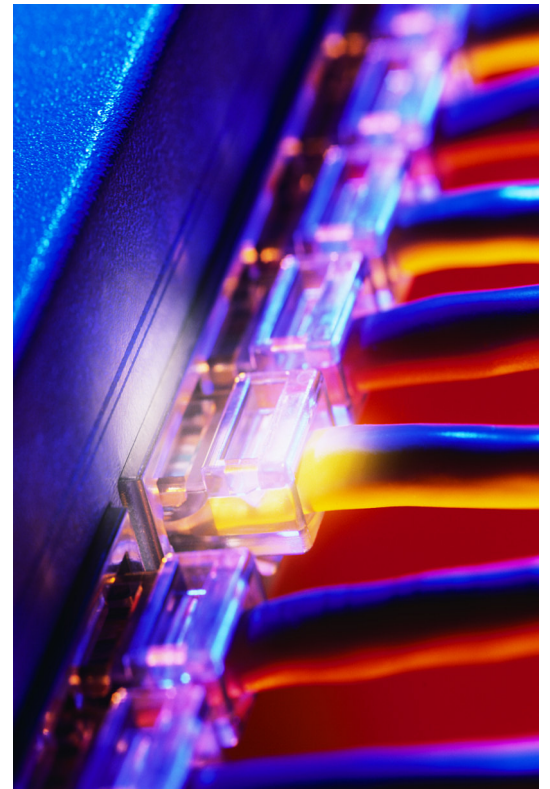
We specialize in working with small to medium companies who are in need of IT expertise and products. If you have fifty employees or less, our IT staff can save your business a significant amount of money. We work with clients to create a pro-active plan with clear goals for your IT objectives.

Need a first or second opinion before making a Technology-related business decision? EC Group provides high quality, affordable Information Technology Consulting Services for Organizations of all sizes.

Leverage our expertise, and allow us the opportunity to evaluate your current and future I.T. and office equipment needs with you.

In most cases, we can recommend effective, cost-saving strategies that improve productivity without breaking the bank.

We pride ourselves on being a part of the community we serve. We were there yesterday and we will be here for you tomorrow. Our business stability and commitment to Tucson are key reasons why many customers have chosen to entrust us with their information and computer technology needs.



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